

File No : QM06730001

Date : 22/02/2013

MAJLIS PERBANDARAN AMPANG JAYA
MENARA MPAJ
JALAN PANDAN UTAMA
55100 PANDAN INDAH
SELANGOR DARUL EHSAN
MALAYSIA

Attn : PN ROSLIZA BINTI MOHD

Dear Sir/Madam,

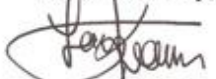
QUALITY MANAGEMENT SYSTEM CERTIFICATE

We are pleased to enclose herewith Quality Management System Certificate No. AR 3870 which is valid until 29/12/2014.

Please fill and return Appendix A as an acknowledgement of receipt.

Thank you.

Yours faithfully,



LEE LAY KUAN
Head
Services Section
Management System Certification Department
SIRIM QAS INTERNATIONAL SDN. BHD.

SQAS/MSC/FOR/04-06
Issue 1 Rev. 1





SIJIL



SIRIM QAS International Sdn. Bhd. dengan ini mengesahkan bahawa

**MAJLIS PERBANDARAN AMPANG JAYA
MENARA MPAJ
JALAN PANDAN UTAMA
55100 PANDAN INDAH
SELANGOR DARUL EHSAN
MALAYSIA**



telah melaksanakan Sistem Pengurusan Kualiti yang menepati

ISO 9001 : 2008

Quality Management Systems - Requirements

Skop Pensijilan

(RUJUK ANNEX UNTUK SKOP PENSIJILAN)



Tarikh dikeluarkan : **22 Februari 2013**
Tempoh sah : **02 Februari 2012 - 29 Disember 2014**
No. Pensijilan : **AR 3870**

Khalidah Mustafa
Pengarah Urusan
SIRIM QAS International Sdn. Bhd.

SIRIM QAS International Sdn. Bhd.
No. Syarikat 410334-X
1, Persiaran Data Menteri
Seksyen 2, Peti Surat 7035
40700 Shah Alam
Selangor Darul Ehsan
MALAYSIA

Tel : 60-3-5544 6404
Faks : 60-3-5544 6787

<http://www.sirim-qas.com.my>
<http://www.malaysiancertified.com.my>

Pengantugrahan sijil ini tertakluk kepada peraturan-peraturan dan syarat-syarat seperti ternyata dalam Perjanjian Pensijilan.

ANNEX

Skop Pensijilan



- 1) PENGURUSAN PENERIMAAN HASIL DAN BAJET;
- 2) PENGUATKUASAAN UNDANG-UNDANG DAN PERATURAN YANG DIGUNAPAKAI OLEH MAJLIS;
- 3) PENGURUSAN AKTIVITI KOMUNITI DAN SOSIAL;
- 4) KELULUSAN PELAN LANDSKAP DAN PENYELENGGARAAN LANDSKAP;
- 5) PENYELARASAN BADAN PENGURUSAN BERSAMA (JMB) DAN PERBADANAN PENGURUSAN (MC);
- 6) PERKHIDMATAN PUSAT KHIDMAT SETEMPAT;
- 7) KAWALAN BANGUNAN;
- 8) PERMOHONAN KELULUSAN PELAN KERJA TANAH DAN PELAN INFRASTRUKTUR;
- 9) PENGURUSAN CERUN;
- 10) PENYELENGGARAAN INFRASTRUKTUR KEMUDAHAN AWAM DAN CERUN;
- 11) PENGURUSAN PROJEK;
- 12) PENYELENGGARAAN KENDERAAN;
- 13) KELULUSAN PERMIT KOREKAN;
- 14) KAWALAN PERANCANGAN;
- 15) PENILAIAN PEGANGAN BERKADAR DAN PENGURUSAN HARTA MAJLIS;
- 16) KELULUSAN SERTA PENGUATKUASAAN LESEN DAN PERMIT PERNIAGAAN;
- 17) PERKHIDMATAN PERBANDARAN, KESIHATAN DAN LESEN PENJAJA;
- 18) PENGURUSAN PENDAKWAAN, PENYEDIAAN PERJANJIAN, PENYEMAKKAN PERJANJIAN DAN PROSEDUR TUNTUTAN SIVIL;
- 19) AKTIVITI SOKONGAN BERKAITAN;
 - A) PENGURUSAN ADUAN DAN PUBLISITI MAJLIS;
 - B) PENYEDIAAN BIL CUKAI TAKSIRAN DAN PENYELENGGARAAN ICT.

Tarikh dikeluarkan : 22 Februari 2013
Tempoh sah : 02 Februari 2012 - 29 Disember 2014
No. Pensijilan : AR 3870



CERTIFICATE

IQNet and SIRIM QAS International hereby certify that

MAJLIS PERBANDARAN AMPANG JAYA
MENARA MPAJ
JALAN PANDAN UTAMA
55100 PANDAN INDAH
SELANGOR DARUL EHSAN
MALAYSIA

has implemented and maintains a

QUALITY MANAGEMENT SYSTEM

which fulfils the requirements of the following standard

ISO 9001 : 2008

for the following activities

(DETAILS OF THE SCOPE OF CERTIFICATION ARE CONTAINED IN THE ANNEX)

Issued on	:	22 February 2013
Validity date	:	29 December 2014
Certification Number	:	MY-AR 3870



Michael Drechsel
President of IQNet

Khalidah Mustafa
Managing Director
SIRIM QAS International Sdn Bhd



IQNet Partners*:

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FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico INNORPI Tunisia
Inspecta Certification Finland IRAM Argentina JQA Japan KFQ Korea MSZT Hungary Nemko AS Norway NSAI Ireland
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TEST St Petersburg Russia TSE Turkey YUQS Serbia

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ANNEX

for the following activities

- 1) MANAGEMENT OF REVENUE COLLECTION AND BUDGET;
- 2) LEGAL AND ENFORCEMENT;
- 3) MANAGEMENT OF COMMUNITY AND SOCIAL ACTIVITIES;
- 4) APPROVAL OF LANDSCAPE PLANS AND MAINTENANCE OF LANDSCAPE;
- 5) COORDINATION OF JOINT MANAGEMENT BODIES (JMB) AND MANAGEMENT CORPORATION (MC);
- 6) ONE STOP CENTRE;
- 7) BUILDING CONTROL;
- 8) EARTHWORKS AND INFRASTRUCTURE PLAN APPROVAL;
- 9) SLOPE MANAGEMENT;
- 10) MAINTENANCE OF PUBLIC FACILITIES INFRASTRUCTURE AND SLOPE;
- 11) MANAGEMENT OF PROJECTS;
- 12) MAINTENANCE OF VEHICLES;
- 13) APPROVAL OF DREDGING PERMIT;
- 14) PLANNING CONTROL;
- 15) MANAGEMENT OF RATE ASSESSMENT AND ASSETS;
- 16) APPROVAL OF BUSINESS LICENCES AND ENFORCEMENT;
- 17) MUNICIPAL SERVICES;
- 18) PROSECUTION, CIVIL AFFAIRS;
- 19) SUPPORTING ACTIVITIES INCLUDING:
 - A) MANAGEMENT OF COMPLAINTS AND MAJLIS PUBLICITY;
 - B) PREPARATION OF ASSESSMENT TAXES BILLS AND ICT MAINTENANCE.



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APPENDIX A

QM06730001

To:

Section Head
Services Section
Management System Certification Department
SIRIM QAS International Sdn Bhd
Block 4, SIRIM Kompleks
No. 1, Persiaran Dato' Menteri
P.O Box 7035
40700 Shah Alam
Selangor Darul Ehsan

Ifrom

MAJLIS PERBANDARAN AMPANG JAYA
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JALAN PANDAN UTAMA
55100 PANDAN INDAH
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MALAYSIA

here received the Quality Management System Certificate No. AR 3870 which is valid until 29/12/2014.

Thank You.

.....
Name:

Company Cop :

Date :